

Additional Important Information & Frequently Asked Questions

Important Information



Walk-ins: If you did not register for a biometric health screening and show up to the event, walk-ins will be accommodated on a first come, first serve basis. Supplies are ordered for those that have registered with few additional supplies available.

Phone Numbers: When you set up your account and register through the Quest portal, you will be asked to provide the best contact phone number. Please be sure to provide a current and correct number on the Quest portal. We have refreshed our information, so if you have already registered your account, please review and update your phone number.

Cannot make your appointment? If you have already registered for a screening event, but cannot attend, please cancel your appointment by logging into Quest to cancel your appointment prior to the sign-up deadline. You can also call Quest directly at 1-855-623-9355 to cancel.

Frequently Asked Questions

Do I still have to complete the Questionnaire (Health Risk Assessment)?

Yes. However, we aren't quite ready for you to do so yet. If you complete the Health Risk Assessment at this time, it will NOT count towards your wellness requirements. We are still finalizing the requirements on the Aetna website and will notify you via email when the Health Risk Assessment is available and able to count toward your wellness requirements.



Will there be additional dates and locations to complete my screening?

Yes! We will be adding more additional screening opportunities at the high schools and middle schools throughout the 2018-19 school year as those dates are finalized.

Does my spouse have to complete the biometric screening?

No. As in the past, MPS offers access to the biometric screening and health risk assessment to the spouses of benefit eligible employees, but the spouse is not required to participate for the employee to receive the health premium discount.

Will my SimplyWell Login Work?

No. You will need to create a new account with Quest Diagnostics to schedule your biometric screening.

Where can I find the Physician Results Form?

Once you create your account, you may download the personalized Physician Results form.