

Below are some helpful tips for creating an account and logging into Aetna Navigator



Log-on or register for Aetna Navigator from www.aetn navigator.com.

If you need assistance registering or logging in, contact Aetna Customer Service and choose the Concierge Option 1-888-751-4027.

**First-time users,
click the Register button**

Login Tips

User name Hints

- Your user name is between 5 and 25 characters.
- Your user name stays the same, even if you change jobs or the type of insurance you have with us.

Password Hints

- Your password is between 6 and 20 characters.
- It includes at least 1 number and 1 letter.
- It has no character repeated more than twice in a row.

Secure Member Log-in

Welcome to Aetna Navigator®

User name

▲ User name is needed to continue

Password

▲ Password is needed to continue

Remember user name

Secure Log In

[Forgot user name?](#)

[Forgot password?](#)

[Log in tips](#)

First-time users

Please sign up for an account.

You will create a user name and password.

Register