



What are the changes in 2017?

- There is a \$10 per visit deductible for Type 1 services
 - This deductible is per person and is separate from the Type 2 and Type 3 calendar year deductible.
- The annual deductible for Type 2 and Type 3 services is \$50 per calendar year for each covered family member.
- When using a dental office that is not part of the Ameritas Network, the claim allowance will be based on the amount that an Ameritas Network dentist would have charged for the service.
 - Out-of-network providers have not agreed to a network contracted fee, so if their office fee exceeds the plan allowance, the difference is the member's out-of-pocket responsibility.

For complete details of your 2017 dental benefits, please click the link below to view your benefit summary.

[Millard Public Schools Dental Highlight Effective 1/1/2017](#)

How can I avoid costly surprises with my dental treatment?

You have the option of submitting a pretreatment estimate for any services. We recommend that you request a pretreatment estimate for any treatment plan likely to exceed \$300. By submitting a pretreatment estimate, you and your dental office will receive a written estimate of how much your dental plan will pay for that particular service.

The pretreatment estimate is valid for 12 months and will be based on your available benefits and enrollment at the time the service is performed. For example, if you exceed your maximum allowable benefit for other services before the pretreatment estimate is complete, you may not have any remaining benefit available. The reverse is also true: If you have a pretreatment estimate done in December and the work performed in January, your deductible and annual maximum will have renewed.

How can I find out more information about my dental plan?

You may call Ameritas for answers to questions about your dental plan.

Ameritas Group Customer Connections

800-487-5553

Monday – Thursday 7:00 a.m. to 12:00 a.m. CT

Friday 7:00 a.m. to 6:30 p.m. CT

Group Claims

PO Box 82520

Lincoln, NE 68501

E-mail: group@ameritas.com

To **submit a new claim or pretreatment estimate**, contact us at:

Email: group@ameritas.com

Fax: 402-467-7336

Mail:

Group Claims

PO Box 82520

Lincoln, NE 68501

Visit www.ameritas.com to **review member-specific dental benefits, claims history or to receive an update on a claim status.**

How do I know if my dental provider is part of the Ameritas PPO network?

To find a participating provider, visit our website at www.ameritas.com and select **FIND A PROVIDER** in the top navigation, then choose **DENTAL**. Enter your criteria to search by location, or for a specific dentist or practice. You may also call Ameritas' customer service line at 800-487-5553. Our Customer Service associates will be happy to do a provider search for you.

Do I need an ID card?

No. ID cards are provided with your plan as a convenient way to present your insurance information to the dentist. However, if you misplaced your ID card, or need an extra for a family member, follow the instructions below to print your ID card on demand, or to access your ID card on your mobile device.

ID Cards

If you need an ID card, sign in (or create) your secure member account today.

Already registered? Sign into your [secure member account](#).

If you're a first-time user, just [create a new account](#).